

# Car Care Corner

## Choosing A Repair Shop

(NAPSA)—Today's vehicles are among the best built, but without routine care and maintenance they will age prematurely and rack up unnecessary repair bills. Here are some tips on finding a good repair establishment from the pros at the nonprofit National Institute for Automotive Service Excellence (ASE):

- Start shopping for a repair facility before you need one.



- Ask your friends and associates for their recommendations; consult local consumer groups.

- Look for a neat, orderly facility with modern equipment and a courteous staff willing to answer your questions.

- Look for policies regarding estimated repair costs, diagnostic fees, guarantees, acceptable methods of payment, etc.

- Ask if the repair facility specializes or if it usually handles your type of repair work.

- Look for signs of professionalism in the customer service area, such as community or customer service awards.

- Look for evidence of qualified technicians: trade school diplomas, certificates of advanced courses and ASE certification.

ASE was founded to improve the quality of automotive service and repair through the voluntary testing and certification of automotive technicians. ASE-certified technicians wear blue and white ASE shoulder insignia; their employers often display the blue and white ASE sign. Visit [www.ase.com](http://www.ase.com) for more car care tips.