

The Active Consumer

Questions To Ask When You Need A New HVAC System

(NAPSA)—Thanks to new technology, the HVAC equipment available to consumers is rapidly evolving, with new features designed to add to your comfort and your bottom line.

However, knowing what heating and cooling products are best for your home can be a challenge. When you need new equipment, it's important to talk to qualified contractors who can help you understand which solution is right for you. When you are considering what heating and cooling equipment to have in your home, the experts at the Coleman® brand of Johnson Controls suggest asking the following questions:

The Equipment

- What equipment is the contractor recommending for your home? Why? What are the differences between the options?
- What is the efficiency of the equipment? What level of efficiency would he/she recommend for your home?
- How big is the equipment? Where inside or outside of the house will it go?

Financing

- How much does the new equipment cost?
- Are there any warranties available for the equipment?
- Financing options?
- Rebates?



Don't forget to ask your HVAC contractor about financing options, rebates and warranties.

The Contractor

- Is the contractor certified? NATE (North American Technician Excellence) is a certification program for technicians in the heating, ventilation, air-conditioning and refrigeration (HVACR) industry.
 - Does the contractor do the work or do they subcontract it to someone else?
 - What's the contractor's schedule for getting the work done?
 - Are there other projects pending for the contractor that can affect the contractor's ability to complete your project on time?
 - Can the contractor provide any references of prior customers?
- For more information or to find a heating and cooling contractor, visit www.colemanac.com.