

Hints For Homeowners

Ducts Done Right

(NAPSA)—The next time you're considering getting your home's heating and cooling ducts cleaned, consider this: A little caution can protect you from companies that try to scam you. You just have to make sure you're dealing with a legitimate cleaning service.

The nonprofit National Air Duct Cleaners Association (NADCA) and "Dateline NBC" recently exposed some companies that use bait and switch tactics to take advantage of consumers. Executive Director John Schulte



Knowing what to expect while your air ducts are cleaned can save both time and money.

said, "These scams are a problem for consumers and legitimate businesses. Low prices offered by bad actors make it difficult for consumers to know what to expect, while luring business away from legitimate companies."

He recommends:

- Beware of lowball ads that offer "whole house" cleaning for less than \$100. This is usually indicative of a classic bait and switch tactic.
- Have the ductwork, coils and all components cleaned, and make sure the company agrees to do the work in accordance with NADCA standards.
- Be sure this is all documented on the bill of sale.
- For more information and to find a certified NADCA member, visit www.nadca.com.