

Car Care Corner

Diagnosing Car Troubles Online



CAR TROUBLE? A new online service allows you to diagnose it, estimate what it will cost to repair and locate a repair shop.

(NAPS)—That next clicking noise you hear might not be in your car, it could be coming from your mouse trying to pinpoint the problem with your car.

This type of virtual car diagnosis is possible thanks to the creation of a service that allows consumers to pinpoint car problems, estimate repair costs and locate nearby repair shops. The service, for both consumers and repair shops is free.

Aptly called Car Care Center, the service is accessible exclusively through www.carparts.com, considered to be the Web's number one superstore for automotive parts, accessories and performance products. Visitors to the site confirm Car Care Center provides consumers with accurate, professional diagnosis about possible causes of the problem, solutions to repair the problems and what it would cost to repair the vehicle. It also services the repair and service provider by

giving them the opportunity to advertise their services, specialties and credentials to consumers that visit the site for advice.

At the site, an online diagnostic tool helps consumers to troubleshoot vehicle problems. The diagnostic tool provides an accurate, professional opinion on possible causes, solutions and costs to repair vehicles. Selection criteria for diagnosing vehicle problems includes choosing symptoms from a predefined list, obtaining a technical explanation, locating a repair shop, estimating the costs and obtaining the parts.

Additionally, the site offers "My GloveBox," a virtual glovebox used for keeping track of maintenance repairs on multiple vehicles that also sends automated email reminders for basic maintenance such as tune-ups, oil changes and recalls.

For more information, visit www.carparts.com.