

91 WORDS, 30 SECONDS

## EMOTIONAL INTELLIGENCE IN BUSINESS

More and more business managers now realize the importance of emotional intelligence—or E-I—in the workplace. E-I is the ability to understand emotions and their effects, explains Doctor Lori LaCivita (lah seh-VEE-tah), an industrial and organizational psychologist and Walden University faculty member. To help employees build their E-I, many firms are now working with such experts. I-O psychologists help individuals succeed in the workplace and become leaders by optimizing their E-I. Learn more at Walden-U--dot--e-D-U--slash--E-I.