

Historic Agreement Signed By Red Cross and Armed Forces

(NAPS)—Good news for American military members and their families: A new program aims to provide emergency communications briefings to 100% of military recruits.

The American Red Cross, alongside the United States Military Entrance Processing Command, signed a historic Memorandum of Understanding (MOU) to present the Red Cross Emergency Communication brief to all new military recruits.

What it Means

“For decades, the American Red Cross has provided services to applicants at Military Entrance Processing Stations throughout the nation,” said Colonel Megan B. Stallings, Commander, U.S. Military Entrance Processing Command. “At our stations, volunteers provide information that could be critical to applicants and families in an emergency. It was a pleasure to meet with Dr. Jordan and discuss our Memorandum of Understanding.”



Dr. Michael Jordan, Vice President of Service to the Armed Forces and International Services at the American Red Cross, shakes hands with Colonel Megan B. Stallings, Commander, U.S. Military Entrance Processing Command, after signing the historic MOU to that aims to give the Red Cross Emergency Communications brief to 100% of military recruits.

The Red Cross traditionally has volunteers who go to a Military Processing Entrance Station (MEPS) and meet with recruits who have recently taken the oath of enlistment. The recruits are preparing to ship to basic training, based on their branch, all over the country.

“The MEPS command is committed to setting the expectation with all 66 MEPS stations to present the Red Cross brief to 100% of shippers,” said Dr. Michael Jordan, Vice President of Service to the Armed Forces and International Services at the American Red Cross. “It’s a bold and extraordinary commitment that will benefit all new recruits.”



Joshua Cain, Director of Service to the Armed Forces and International Services at the Red Cross, takes the enlistment oath with his father, who reenlisted after the 9/11 terrorist attacks, at the MEPS site in Baltimore, Maryland.

Through the Red Cross “Get To Know Us Before You Need Us” program, new enlistees and their families are able to ask questions about military family life and learn how Red Cross services can help before, during and after deployment.

One of the many ways the American Red Cross supports U.S. service members is through the Hero Care Center. In times of emergency, the Red Cross helps military families communicate with their loved ones through the Hero Care Network, available 24 hours a day online, by phone and through the mobile app.

“We share information that basically says, ‘if your family has an emergency, or if you have an emergency, you both need to know how to call the Red Cross and initiate Emergency Communication,’” said Joshua Cain, Director of Service to the Armed Forces and International Services at the Red Cross and Army Veteran. “The signing of the MOU gives us sustainability for this program for years to come and helps us get military families the support they need.”

Cain served in the Army as a medic, working alongside medical professionals and Red Cross volunteers at military hospitals. Before shipping to basic training, Cain received the Red Cross Emergency Communications brief at the MEPS site in Fort Meade, Maryland alongside his father who reenlisted after the 9/11 terrorist attacks.

“We went to Fort Jackson, South Carolina for basic training. It was intense,” Cain said. “When we arrived to basic training, they gave us a 90-second call to our parents and said to tell them that if there’s an emergency, to call the Red Cross.”

Along with Red Cross Emergency Communications briefings, Red Cross

Service to the Armed Forces has initiated skill-building and wellness workshops at MEPS sites. The programs are designed to bring wellness to the staff at the sites, many of whom are veterans or family members of veterans.

“Recruits don’t know what communication will look like while they are in basic training or while serving,” Cain said. “The Red Cross bridges that gap that says, ‘It doesn’t matter where you go, your family will be able to get in touch with you during an emergency because of the Red Cross.’”

Learn More

To find out more about how the Red Cross helps members of the military, veterans and their families prepare for, cope with, and respond to, the challenges of military service visit www.redcross.org.



American Red Cross Hero Care Network Caseworkers in Louisville, Kentucky help provide confidential assistance and connect individuals with local, state and national resources. The Red Cross Hero Care Network provides emergency communications and critical services to military members, veterans and their families all over the world 7 days a week, 24 hours a day, 365 days a year.

About the American Red Cross

The American Red Cross shelters, feeds and provides comfort to victims of disasters; supplies about 40% of the nation’s blood; teaches skills that save lives; distributes international humanitarian aid; and supports veterans, military members and their families. The Red Cross is a nonprofit organization that depends on volunteers and the generosity of the American public to deliver its mission. For more information, visit redcross.org or CruzRojaAmericana.org, or follow it on social media.